

Opioid Operational Command Center Operational Period Summary

| Operational Period | Start | Monday, May 15, 2017 at 1200 hours |
|--------------------|-------|------------------------------------|
| | End | Monday, May 29, 2017 at 1159 hours |

Operational Period Objectives and Tasks

1. **Objective:** Implement OOCC strategic statewide planning and response efforts **Tasks:**

| Task | Deadline | Responsible Entity | Status |
|---|----------|-----------------------|-------------|
| Develop draft OOCC Plan narrative, highlighting OOCC initiatives with a corresponding 1-year work plan, spend plan, and local template | 5/29 | Planning Section | In Progress |
| Develop OOCC reporting template, frequency and process to support state and local situational awareness regarding efforts at the state. | 5/29 | Planning Section | In Progress |
| Begin to schedule Web-ex series of Operational Period Briefing presentations for OOCC state and local partners to share promising practices and lessons learned | 5/29 | Planning Section | In Progress |
| Plan OOCC Planning Development workshop at the 2017 MEMA Symposium to receive feedback and comment on the OOCC Strategic Plan from local partners' perspective | 5/29 | Planning Section | Complete |

2. **Objective:** Develop OOCC budget and spend plan to support OOCC operations.

Tasks:

| Task | Deadline | Responsible Entity | Status |
|---|----------|-----------------------------|-------------|
| Compile SUD and heroin/opioid inventory items and related financial data received from agencies. | 5/29 | Finance/Admin | In Progress |
| Approve FY 2017 budget | 5/29 | Finance/Admin | In Progress |
| Convene OOCC Finance/Admin and Planning meetings to align funding streams and the OOCC planning process, including but not limited to the HOPE Act and Substance Abuse and Mental Health Services | 5/29 | Finance/Admin + Planning | Complete |

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| Administration Cures grant | | | for the Bei |
|--|------|-------------------------------------|-------------|
| Present FY 2018 spend plan to Lt Gov for review | | Finance/Admin + OOCC Director | Complete |
| Approve the FY 2018 spend plan. | 5/29 | Finance/Admin | In Progress |
| Distribute OOCC personnel tracking worksheet by work hours with guidance | 5/29 | Finance/Admin + Planning | Complete |
| Compile personnel tracker submissions and provide to Clay, Birch, and the Section Chiefs. | 5/29 | Finance/Admin | In progress |
| Share inventory of heroin/opioid programs listed in the Inter-Agency Heroin and Opioid Coordinating Council's February 2016 Report with the OOCC Resources Section | 5/29 | Finance/Admin | In Progress |

3. Objective: Implement demobilization strategy that transitions the OOCC from crisis management to project management phase.

Tasks:

| Task | Deadline | Responsible Entity | Status |
|--|----------|-------------------------|-------------|
| Onboard OOCC program support manager (Deputy Director) | 5/19 | Future Planning Unit | Complete |
| Appoint a Demobilization Unit Leader | 5/29 | Future Planning Unit | Complete |
| Begin demobilization of OOCC SOE and transfer responsibility to OOCC Deputy Director | 5/29 | Planning Section | In Progress |
| Finalize the year-1 project management work plan and structure with clear roles for State and local agencies | 5/29 | Planning Section | In Progress |
| Begin development of five-year project management work plan and structure with clear roles for state and local agencies corresponding to OOCC strategy | 5/29 | Planning Section | In Progress |

4. **Objective:** Standardize care across all 49 acute care hospital emergency

departments for patients who present with an overdose

Tasks:

| Task | Deadline | Responsible Entity | Status |
|---|----------|-----------------------|-------------|
| Plan the process for developing an ED standard protocol based on best practices for patients who present with an overdose | 5/29 | Health and Medical | In Progress |



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| | | | Manuland |
|--|------|-----------------------|-------------|
| Administer follow-up survey to ED Directors to better understand hospital implementation of specific ED interventions and inform where additional support is needed | 5/29 | Health and Medical | for the Ben |
| Review results of survey to ED Directors to better understand hospital implementation of specific ED interventions and inform where additional support is needed | 5/29 | Health and Medical | In Progress |
| Initiate the development of an ED standard protocol based on best practices for patients who present with an overdose e.g. SBIRT, OD education & take-home naloxone kit, peer-recovery specialist referral | 5/29 | Health and Medical | In Progress |
| Create a briefing document outlining hiring barriers for peer-recovery specialists, incorporating job description activities, for local health departments | 5/29 | Health and Medical | In Progress |
| Evaluate streamlining the hiring process for Peer Recovery Support Specialists by local health departments, including assessment of DBM classification and job descriptions | 5/29 | Health and Medical | In Progress |
| Conduct first series of meetings with small group and individual providers to assess barriers to treatment/ payment for treatment | 5/29 | Health and Medical | In Progress |
| Assess need and feasibility for bulk purchasing order contract for opioid antagonists, e.g. naloxone | 5/29 | Planning Section | In Progress |

5. Objective: Track and report on overdose related statistics on an ongoing basis

Tasks:

| Task | Deadline | Responsible Entity | Status |
|---|----------|-----------------------|-------------|
| Coordinate creation of standing automated report format of eMEDS confidential health information to DHMH and then to local health departments | 5/29 | Planning-Data Unit | In Progress |
| Begin planning first meeting of SEOW (Statewide Epidemiological Outcomes Workgroup) | 5/29 | Planning-Data Unit | In Progress |
| Render legal opinion on whether use of OD Map is permissible under HIPAA | 5/29 | Legal | In Progress |
| Present proposed statewide overdose related fields in the eMEDS system based on the current Baltimore City field to MIEMSS Steering Committee members | 5/23 | Health and Medical | Complete |



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| Draft overdose-related monthly reporting template to support state and local situational awareness and response efforts [e.g. number of nonfatal ED visits, fatal overdose rates, narcan distribution] | 5/29 | Health and Medical | for the Bet In Progress |
| Present modified MJOC ESSENCE nonfatal ED visit reporting template to report daily 7-day average instead of frequency count for review | 5/29 | Health and Medical | No Progress |
| Convene partners to begin developing Maryland Opioid Addiction Indicators dashboard [using Virginia Department of Health dashboard as guideline] | 5/29 | Health and Medical | Complete |
| Convene meeting to assess need for Social Services and DHMH to share data for strengthened referral network | 5/29 | Health and Medical & Social Services | Complete |

6. **Objective:** Implement OOCC Communications Strategy

Tasks:

| Task | Deadline | Responsible Entity | Status |
|--|----------|-----------------------|-------------|
| Launch OOCC "Before It's Too Late" communications strategy including a campaign website and social media platform | 5/15 | Communications | Complete |
| Launch OOCC internal SharePoint website | 5/29 | Communications | In Progress |
| Schedule a series of information sessions with media outlets where each agency can share work regarding heroin and opioid-related initiative (e.g. WBAL and MPTV). | 5/29 | Communications | No Progress |
| Develop a press release and provide template to state and local partners | 5/29 | Communications | No Progress |
| Create OOCC letterhead template | 5/29 | Communications | No Progress |
| Identify activities to promote National Prevention Week (May 14 – 20) | 5/20 | Communications | Complete |
| Distribute OOCC One and Two-pagers for standard messaging | 5/15 | Communications | Ongoing |
| Promote repeal of Overdose Response Program certification requirements for prescribing and dispensing naloxone to individuals [Overdose Response Program - HOPE Act] | 5/29 | Communications | In Progress |

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7. Objective: Facilitate operational coordination among state agencies and partners working

on heroin and opioid-related initiatives

Tasks:

| Task | Deadline | Responsible Entity | Status |
|--|----------|-------------------------------------|-------------|
| Update and share OOCC Concept of Operations to outline coordination roles and responsibilities of state and local partner agencies | 5/29 | Planning | In Progress |
| Convene a meeting of the Crisis Hotline workgroup | 5/29 | Health and Medical | Complete |
| Follow up with National Governor's Association regarding Maryland's approach to the opioid epidemic and best practices gleaned from other states | 5/29 | Health and Medical | Complete |
| Convene a meeting between DHMH and MSDE regarding the School Naloxone Administration Policy Development Frequently Asked Questions to outline updates regarding recently passed legislation | 5/29 | Health and Medical/ Education | In Progress |
| Collect pertinent points of contact needed to convene the Academic Deans meeting | 5/29 | Health and Medical/ Education | In Progress |
| Present summary report of the 24 local school systems to OOCC Operational Briefing meeting | 5/15 | Education | Complete |
| Review summary report to determine out of the 24 school jurisdictions across Maryland how many provide at least 5 assemblies each year supporting the dangers associated with the Opioid Crisis. | 5/29 | Education | In Progress |
| Assess the number of local DSSs that utilize a screening tool and identify a need for referrals to addiction support services e.g. SBIRT | 5/29 | Social Services | Complete |
| Assess the need for the development of a standard screening tool for addiction services and referral to local health departments | 5/29 | Social Services | Complete |





8. Objective: Reduce inappropriate or unnecessary opioid prescribing through education and awareness activities

Tasks:

| Task | Deadline | Responsible Entity | Status |
|--|----------|-----------------------|-------------|
| Continue to engage healthcare providers in opportunities for continuing education around appropriate opioid and Naloxone prescribing and dispensing. | 5/29 | Health and Medical | In Progress |
| Package the materials used for the DHMH Townhall and video from the Townhall for state agency partners to use to engage their employees | 5/29 | Health and Medical | In Progress |
| Create Maryland Responds naloxone training program materials and training timeline | 5/29 | Health and Medical | Complete |

9. Objective: Support planning coordination of public safety initiatives to reduce drug risk and the impact of substance abuse on justice involved individuals

| Tasks: | | | |
|---|----------|-----------------------|-------------|
| Task | Deadline | Responsible Entity | Status |
| Plan a round table for identified law enforcement leaders to discuss strategies around illicit drug supply disruption in Maryland to be hosted at HIDTA | 5/29 | Public Safety | Complete |
| Initiate assessment of standard operating procedures for individuals screening positive for opioid use disorder prior to release from State and local correctional facilities | 5/29 | Public Safety | In Progress |
| Determine the total number of public safety agencies in Maryland that are engaged in diversion of persons using opioids | 5/29 | Public Safety | In Progress |

Additional Occurrences:

- Governor's Office of Community Initiatives Hispanic Commission meeting, 5.17.17, 6:00 pm-8pm
- Substance Abuse and Mental Health Services Administration's Opioid Addiction and Prevention Webinar for National Prevention Week, 5.17.2017, 1:30 2:30 ET
- Addiction Awareness A Visual Arts Competition, 5.19.2017, 5 pm 8 pm
- Governor's Final Bill Signing for Heroin & Opioid Related Bills, 5.25.17, 10 am 11 am