

Opioid Operational Command Center Operational Period Summary

Operational Period	Start	Monday, May 1, 2017 at 1200 hours
	End	Monday, May 15, 2017 at 1159 hours

Operational Period Objectives and Tasks

1. **Objective:** Implement OOCC strategic statewide planning and response efforts **Tasks:**

Task	Deadline	Responsible Entity	Status
Request 30-day State of Emergency extension	5/1	OOCC Director	Complete
Develop OOCC reporting template, frequency and process to support state and local situational awareness regarding efforts at the state	5/15	Planning Section	In Progress
Identify presentation topics for OOCC state and local partners to share best practices and lessons learned e.g. Crisis Hotline, Legislative Updates, Safe Station Initiative in A.A.	5/15	Planning Section	In Progress
Begin to schedule series of presentation topics during Operational Period Briefings and Web-ex for OOCC state and local partners to share best practices and lessons learned	5/15	Planning Section	In Progress
Identify OOCC statewide citizen advisory group populated by those affected by the heroin and opioid crisis in Maryland	5/15	Planning Section	In Progress
Identify and engage federal, state, and local law enforcement leaders to develop strategies around illicit drug supply disruption in Maryland	5/15	Planning Section	Complete
Plan a round table for identified law enforcement leaders to discuss strategies around illicit drug supply disruption in Maryland to be hosted at MEMA	5/15	Planning Section	In Progress

Objective: Standardize OOCC alert and notification processTasks:

Task	Deadline	Responsible Entity	Status
Establish statewide OOCC alert notification SOP	5/5	Planning Section	Complete



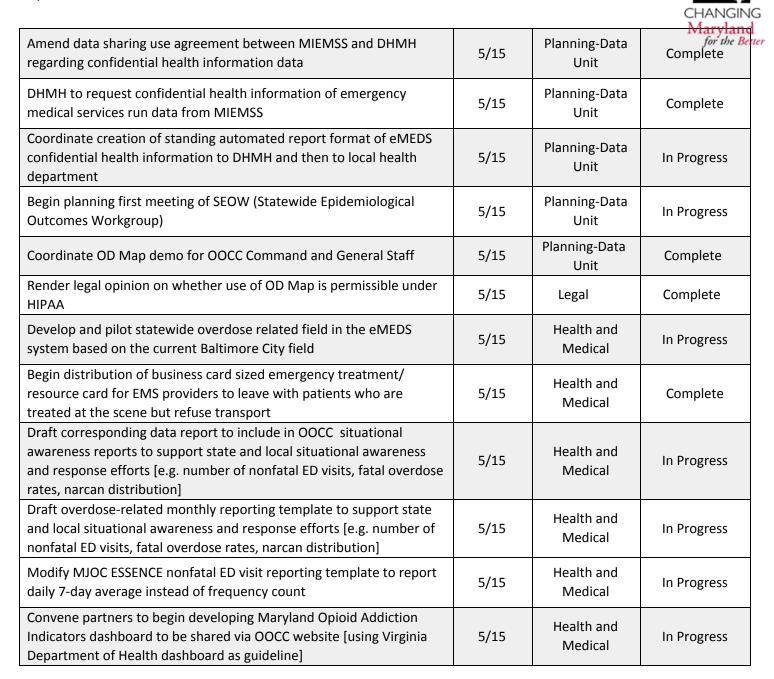
Develop OOCC notification template	5/15	Planning Section	Complete ^{he Bei}
Initiate coordinated regional strategies, beginning with DE partners, and Wicomico and Worcester counties	5/15	Planning + Operations	In Progress
Draft cross-jurisdictional alert and notification SOP	5/18	Planning Section	In Progress

 Objective: Standardize care across all 49 acute care hospital emergency departments for patients who present with an overdose Tasks:

Task	Deadline	Responsible Entity	Status
Coordinate meeting corresponding to Carroll County Cabinet Day to engage local leadership and hear best practice at Carroll Hospital around emergency discharge efforts for patients who experience non-fatal overdose [5.11.2017]	5/15	Health and Medical	Complete
Identify small working group of engaged ED directors	5/15	Health and Medical	In Progress
Prepare draft best practices standards for ED and hospitals for the treatment of opioid addiction and overdose	5/15	Health and Medical	In Progress
Administer follow-up survey to ED Directors to better understand hospital implementation of specific ED interventions and inform where additional support is needed	5/15	Health and Medical	In Progress
Initiate the development of an ED standard protocol based on best practices for patients who present with an overdose e.g. SBIRT, OD education & take-home naloxone kit, peer-recovery specialist referral	5/15	Health and Medical	In Progress
Create a briefing document outlining hiring barriers for peers, incorporating job description activities	5/15	Health and Medical	In Progress
Evaluate streamlining the hiring process for Peer Recovery Support Specialists by local health departments, including assessment of the DBM classification and job descriptions	5/15	Health and Medical	In Progress
Conduct first series of meeting with small groups and individual providers to assess barriers to treatment/ payment for treatment	5/15	Health and Medical	Ongoing

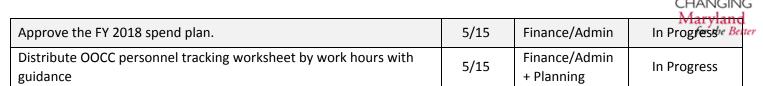
4. **Objective:** Track and report on overdose related statistics on an ongoing basis **Tasks:**

Task	Deadline	Responsible	Status
		Entity	



5. **Objective:** Develop OOCC budget and spend plan to support OOCC operations. **Tasks:**

Task	Deadline	Responsible Entity	Status
Compile SUD and heroin/opioid inventory items and related financial data received from agencies.	5/15	Finance/Admin	In Progress
Approve FY 2017 budget	5/15	Finance/Admin	In Progress

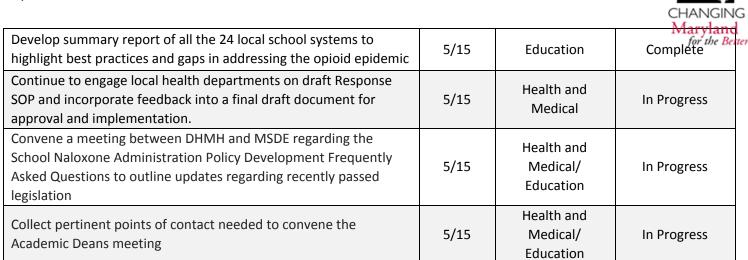


6. **Objective:** Implement OOCC Communications Strategy **Tasks:**

Task	Deadline	Responsible Entity	Status
Launch OOCC "Before It's Too Late" communications strategy including a campaign website and social media platform	5/15	JIS/Communications	In Progress
Launch OOCC internal Share Point website	5/15	JIS/Communications	In Progress
Schedule a series of information sessions with media outlets where each agency can share work regarding heroin and opioid-related initiative (e.g. WBAL and MPTV).	5/15	JIS/Communications	In Progress
Develop a press release and provide template to state and local partners	5/15	JIS/Communications	In Progress
Create OOCC letterhead template	5/15	JIS/Communications	In Progress
Identify activities to promote National Prevention Week (May $14-20$)	5/13	JIS/Communications	In Progress

 Objective: Facilitate operational coordination among state agencies and partners working on heroin and opioid-related initiatives
Tasks:

Task	Deadline	Responsible Entity	Status
Identify POC and stand up Local Liaison Governor's Office of Community Initiatives unit	5/15	Planning + Operations	Complete
Develop draft OOCC Plan, highlighting OOCC initiatives with a corresponding local template, including communications to guide actions during an overdose response event	5/15	Planning	In Progress
Update and share OOCC Concept of Operations to outline coordination roles and responsibilities of state and local partner agencies	5/15	Planning	In Progress
Collect local OIT Situational Reports for summary and distribution to local partners	5/15	Planning + Operations	Complete



8. **Objective:** Reduce inappropriate or unnecessary opioid prescribing through education and awareness activities

Tasks:

Task	Deadline	Responsible Entity	Status
Continue to engage healthcare providers in opportunities for continuing education around appropriate opioid and Naloxone prescribing and dispensing.	5/15	Health and Medical	In Progress
Develop summary report of Maryland colleges and universities on Naloxone administration policies and procedures and drug addiction prevention and intervention programs	5/15	Education	Complete
Conduct a DHMH employee town hall to raise awareness and provide key messages / resources to share with friends, families and communities	5/05	Health and Medical	Complete
Provide DHMH employee town hall planning template to state agency partners as a best practice to conduct a similar activity for employee engagement and briefing	5/15	Health and Medical	In Progress
Create Maryland Responds naloxone training program materials and training timeline	5/15	Health and Medical	Materials - Complete; Timeline - In Progress

9. **Objective:** Synthesize heroin and opioid related programs to reduce duplication of effort **Tasks:**

Task	Deadline	Responsible Entity	Status
Share inventory of heroin/opioid programs listed in the	4/18	Finance/Admin	In Progress
Inter-Agency Heroin and Opioid Coordinating Council's February	4/10	Section	In Progress

			CHANGING
2016 report with the OOCC Resources Section			for the Bester
Use social services branch heroin and opioid inventory to inform branch objectives	5/15	Social Services Branch	In Progress
Survey local social services partners for potential data fields to be captured in DHR systems to support substance abuse and addiction reporting	5/15	Social Services Branch	In Progress
Utilize inventories collected within respective branches to conduct preliminary gap analysis.	5/15	Operations Section	Complete

Additional Occurrences

- Governor's Emergency Management Advisory Council, 5.03.2017, 12:00 pm 3:00 pm
- Opioid Awareness DHMH Employee Town Hall Friday, 5.05.2017, 11:30 am 12:30 pm
- Maryland, Virginia, DC Regional Opioid and Substance Abuse Summit, 5.09.2017, 9:00 am 3:30 pm
- Carroll County Cabinet meeting with heroin/opioid-related agenda item, 5.11.2017, 10:00 am 1:00 pm