



# Opioid Operational Command Center Operational Period Summary

<b>Operational Period</b>	<b>Start</b>	Monday, May 1, 2017 at 1200 hours
	<b>End</b>	Monday, May 15, 2017 at 1159 hours

## Operational Period Objectives and Tasks

- Objective:** Implement OCCC strategic statewide planning and response efforts

**Tasks:**

Task	Deadline	Responsible Entity	Status
Request 30-day State of Emergency extension	5/1	OCCC Director	Complete
Develop OCCC reporting template, frequency and process to support state and local situational awareness regarding efforts at the state	5/15	Planning Section	In Progress
Identify presentation topics for OCCC state and local partners to share best practices and lessons learned e.g. Crisis Hotline, Legislative Updates, Safe Station Initiative in A.A.	5/15	Planning Section	In Progress
Begin to schedule series of presentation topics during Operational Period Briefings and Web-ex for OCCC state and local partners to share best practices and lessons learned	5/15	Planning Section	In Progress
Identify OCCC statewide citizen advisory group populated by those affected by the heroin and opioid crisis in Maryland	5/15	Planning Section	In Progress
Identify and engage federal, state, and local law enforcement leaders to develop strategies around illicit drug supply disruption in Maryland	5/15	Planning Section	Complete
Plan a round table for identified law enforcement leaders to discuss strategies around illicit drug supply disruption in Maryland to be hosted at MEMA	5/15	Planning Section	In Progress

- Objective:** Standardize OCCC alert and notification process

**Tasks:**

Task	Deadline	Responsible Entity	Status
Establish statewide OCCC alert notification SOP	5/5	Planning Section	Complete



Develop OOCC notification template	5/15	Planning Section	Complete
Initiate coordinated regional strategies, beginning with DE partners, and Wicomico and Worcester counties	5/15	Planning + Operations	In Progress
Draft cross-jurisdictional alert and notification SOP	5/18	Planning Section	In Progress

3. **Objective:** Standardize care across all 49 acute care hospital emergency departments for patients who present with an overdose

**Tasks:**

Task	Deadline	Responsible Entity	Status
Coordinate meeting corresponding to Carroll County Cabinet Day to engage local leadership and hear best practice at Carroll Hospital around emergency discharge efforts for patients who experience non-fatal overdose [5.11.2017]	5/15	Health and Medical	Complete
Identify small working group of engaged ED directors	5/15	Health and Medical	In Progress
Prepare draft best practices standards for ED and hospitals for the treatment of opioid addiction and overdose	5/15	Health and Medical	In Progress
Administer follow-up survey to ED Directors to better understand hospital implementation of specific ED interventions and inform where additional support is needed	5/15	Health and Medical	In Progress
Initiate the development of an ED standard protocol based on best practices for patients who present with an overdose e.g. SBIRT, OD education & take-home naloxone kit, peer-recovery specialist referral	5/15	Health and Medical	In Progress
Create a briefing document outlining hiring barriers for peers, incorporating job description activities	5/15	Health and Medical	In Progress
Evaluate streamlining the hiring process for Peer Recovery Support Specialists by local health departments, including assessment of the DBM classification and job descriptions	5/15	Health and Medical	In Progress
Conduct first series of meeting with small groups and individual providers to assess barriers to treatment/ payment for treatment	5/15	Health and Medical	Ongoing

4. **Objective:** Track and report on overdose related statistics on an ongoing basis

**Tasks:**

Task	Deadline	Responsible Entity	Status
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Amend data sharing use agreement between MIEMSS and DHMH regarding confidential health information data	5/15	Planning-Data Unit	Complete
DHMH to request confidential health information of emergency medical services run data from MIEMSS	5/15	Planning-Data Unit	Complete
Coordinate creation of standing automated report format of eMEDS confidential health information to DHMH and then to local health department	5/15	Planning-Data Unit	In Progress
Begin planning first meeting of SEOW (Statewide Epidemiological Outcomes Workgroup)	5/15	Planning-Data Unit	In Progress
Coordinate OD Map demo for OOCC Command and General Staff	5/15	Planning-Data Unit	Complete
Render legal opinion on whether use of OD Map is permissible under HIPAA	5/15	Legal	Complete
Develop and pilot statewide overdose related field in the eMEDS system based on the current Baltimore City field	5/15	Health and Medical	In Progress
Begin distribution of business card sized emergency treatment/resource card for EMS providers to leave with patients who are treated at the scene but refuse transport	5/15	Health and Medical	Complete
Draft corresponding data report to include in OOCC situational awareness reports to support state and local situational awareness and response efforts [e.g. number of nonfatal ED visits, fatal overdose rates, narcan distribution]	5/15	Health and Medical	In Progress
Draft overdose-related monthly reporting template to support state and local situational awareness and response efforts [e.g. number of nonfatal ED visits, fatal overdose rates, narcan distribution]	5/15	Health and Medical	In Progress
Modify MJOC ESSENCE nonfatal ED visit reporting template to report daily 7-day average instead of frequency count	5/15	Health and Medical	In Progress
Convene partners to begin developing Maryland Opioid Addiction Indicators dashboard to be shared via OOCC website [using Virginia Department of Health dashboard as guideline]	5/15	Health and Medical	In Progress

5. **Objective:** Develop OOCC budget and spend plan to support OOCC operations.

**Tasks:**

Task	Deadline	Responsible Entity	Status
Compile SUD and heroin/opioid inventory items and related financial data received from agencies.	5/15	Finance/Admin	In Progress
Approve FY 2017 budget	5/15	Finance/Admin	In Progress



Approve the FY 2018 spend plan.	5/15	Finance/Admin	In Progress
Distribute OOCC personnel tracking worksheet by work hours with guidance	5/15	Finance/Admin + Planning	In Progress

6. **Objective:** Implement OOCC Communications Strategy

**Tasks:**

Task	Deadline	Responsible Entity	Status
Launch OOCC “Before It’s Too Late” communications strategy including a campaign website and social media platform	5/15	JIS/Communications	In Progress
Launch OOCC internal Share Point website	5/15	JIS/Communications	In Progress
Schedule a series of information sessions with media outlets where each agency can share work regarding heroin and opioid-related initiative (e.g. WBAL and MPTV).	5/15	JIS/Communications	In Progress
Develop a press release and provide template to state and local partners	5/15	JIS/Communications	In Progress
Create OOCC letterhead template	5/15	JIS/Communications	In Progress
Identify activities to promote National Prevention Week (May 14 – 20)	5/13	JIS/Communications	In Progress

7. **Objective:** Facilitate operational coordination among state agencies and partners working on heroin and opioid-related initiatives

**Tasks:**

Task	Deadline	Responsible Entity	Status
Identify POC and stand up Local Liaison Governor’s Office of Community Initiatives unit	5/15	Planning + Operations	Complete
Develop draft OOCC Plan, highlighting OOCC initiatives with a corresponding local template, including communications to guide actions during an overdose response event	5/15	Planning	In Progress
Update and share OOCC Concept of Operations to outline coordination roles and responsibilities of state and local partner agencies	5/15	Planning	In Progress
Collect local OIT Situational Reports for summary and distribution to local partners	5/15	Planning + Operations	Complete



Develop summary report of all the 24 local school systems to highlight best practices and gaps in addressing the opioid epidemic	5/15	Education	Complete
Continue to engage local health departments on draft Response SOP and incorporate feedback into a final draft document for approval and implementation.	5/15	Health and Medical	In Progress
Convene a meeting between DHMH and MSDE regarding the School Naloxone Administration Policy Development Frequently Asked Questions to outline updates regarding recently passed legislation	5/15	Health and Medical/ Education	In Progress
Collect pertinent points of contact needed to convene the Academic Deans meeting	5/15	Health and Medical/ Education	In Progress

8. **Objective:** Reduce inappropriate or unnecessary opioid prescribing through education and awareness activities

**Tasks:**

Task	Deadline	Responsible Entity	Status
Continue to engage healthcare providers in opportunities for continuing education around appropriate opioid and Naloxone prescribing and dispensing.	5/15	Health and Medical	In Progress
Develop summary report of Maryland colleges and universities on Naloxone administration policies and procedures and drug addiction prevention and intervention programs	5/15	Education	Complete
Conduct a DHMH employee town hall to raise awareness and provide key messages / resources to share with friends, families and communities	5/05	Health and Medical	Complete
Provide DHMH employee town hall planning template to state agency partners as a best practice to conduct a similar activity for employee engagement and briefing	5/15	Health and Medical	In Progress
Create Maryland Responds naloxone training program materials and training timeline	5/15	Health and Medical	Materials - Complete; Timeline - In Progress

9. **Objective:** Synthesize heroin and opioid related programs to reduce duplication of effort

**Tasks:**

Task	Deadline	Responsible Entity	Status
Share inventory of heroin/opioid programs listed in the Inter-Agency Heroin and Opioid Coordinating Council's February	4/18	Finance/Admin Section	In Progress



2016 report with the OCCC Resources Section			
Use social services branch heroin and opioid inventory to inform branch objectives	5/15	Social Services Branch	In Progress
Survey local social services partners for potential data fields to be captured in DHR systems to support substance abuse and addiction reporting	5/15	Social Services Branch	In Progress
Utilize inventories collected within respective branches to conduct preliminary gap analysis.	5/15	Operations Section	Complete

## Additional Occurrences

- Governor’s Emergency Management Advisory Council, 5.03.2017, 12:00 pm – 3:00 pm
- Opioid Awareness DHMH Employee Town Hall Friday, 5.05.2017, 11:30 am – 12:30 pm
- Maryland, Virginia, DC Regional Opioid and Substance Abuse Summit, 5.09.2017, 9:00 am – 3:30 pm
- Carroll County Cabinet meeting with heroin/opioid-related agenda item, 5.11.2017, 10:00 am – 1:00 pm