



# Opioid Operational Command Center Operational Period Summary

Operational Period	Start	Monday, April 3, 2017 at 1200 hours
	End	Monday, April 17, 2017 at 1159 hours

## Operational Period Objectives and Tasks

1. Objective: Draft an OOC strategic plan for reducing opioid overdose deaths in Maryland based on a rapid assessment of current initiatives (incl. Task Force recommendations and other projects) and their evidence base.

Task

Task	Deadline	Responsible Entity	Status
Edit strategic plan in response to comments and feedback from Council	4/17	Planning Section	Complete
Convene small policy workgroup to further define activities within the strategy goals and objectives across operational branches	4/17	Planning Section	In Progress
Draft corresponding 1-year work plan that prioritizes initiatives of strategy	4/17	Planning Section	In Progress
Draft corresponding data strategy to align with strategic plan as an annex	4/17	Planning Section – Data Unit	In Progress
Draft corresponding communications concept of coordination to align with strategic plan as an annex	4/17	JIC/Communications	Complete
Establish OOC statewide citizen advisory group populated by those affected by the heroin and opioid crisis in Maryland	4/17	Planning Section	In Progress



2. **Objective:** Develop a demobilization strategy that transitions the OOC from crisis management to project management phase.

Tasks:

Task	Deadline	Responsible Entity	Status
Provide recommendation to OOC Director regarding renewal of the Executive Order to extend State of Emergency	4/17	Future Planning Unit	In Progress
Identify and hire OOC program support manager	4/17	Future Planning Unit	No Progress
Draft a demobilization plan for the OOC that includes threshold measures corresponding to the OOC strategy	4/17	Future Planning Unit	Complete
Develop long-term project management work plan and structure with clear roles for state and local agencies corresponding to OOC strategy	4/17	Future Planning Unit	No Progress

3. **Objective:** Track and report on overdose related statistics on an ongoing basis

Tasks:

Task	Deadline	Responsible Entity	Status
Develop consensus to report monthly on the following overdose related data including, but not limited to non-fatal emergency department visits (ESSENCE), total number of opioid prescription (PDMP), total number of naloxone administered / distributed (EMeds), and overdose fatality.	4/17	Planning Section – Data Unit	In Progress
Meet with OOC Attorney General representative for approval to report monthly data use and review data sharing agreement practices for public health surveillance purposes	4/17	Planning Section – Data Unit	In Progress
Conduct a county analysis of the fatal and non-fatal ED visit overdoses in Maryland by population	4/17	Health and Medical	In Progress
Incorporate eMEDS naloxone data reports into Public Health Preparedness and Situational Awareness reports	4/17	Health and Medical	In Progress
Continue to compile and identify current data use & sharing agreements/ practices to determine future need per OOC priorities and direction	4/17	Planning Section – Data Unit	Complete
Leverage GIS to analyze trends in overdose rates to measure program effectiveness and promote situational awareness	4/17	Planning Section – GIS Unit	Removed



Define overdose-related data needs for a data dashboard health index to share with partners for informed programmatic decisions	4/17	Planning Section – Data Unit	In Progress
Complete opioid-related survey of emergency departments with MD chapter of ACEP.	4/17	Health and Medical	In Progress
Distribute business card sized emergency treatment / resource card for EMS providers to leave with patients who are treated at the scene but refuse transport.	4/17	Health and Medical	In Progress

**4. Objective: Create clear common operating picture for OOC staff and partners**

**Tasks:**

Task	Deadline	Responsible Entity	Status
Convene partners to build framework for OOC internal web presence and sharing platform for information sharing	4/17	Planning Section	Complete
OOC JIC POCs update VJIC with heroin and opioid-related communications materials	4/17	JIS/Communications	In Progress
Complete OOC presentation template to include all approved slides for presentations with associated approved talking points.	4/17	JIS/Communications	In Progress

**5. Objective: Develop OOC budget and spend plan to support OOC operations.**

**Tasks:**

Task	Deadline	Responsible Entity	Status
Compile SUD and heroin/opioid inventory items and related financial data received from agencies.	4/17	Finance/Admin Section	In Progress
Circulate "Personnel Tracker" and instructions to OOC members.	4/17	Finance/Admin Section	Removed
Finalize FY 2017 budget and FY 2018 spend plan.	4/17	Finance/Admin Section	In Progress



**6. Objective: Implement OOC Communications Strategy**

**Tasks:**

<b>Task</b>	<b>Deadline</b>	<b>Responsible Entity</b>	<b>Status</b>
Develop content and framework for public facing web-based sharing platform	4/17	JIS/Communications	In Progress
Convene JIC workgroup to develop OOC brand and public education and awareness campaign	4/17	JIS/Communications	Complete
Finalize a logo for Statewide "Before It's Too Late" primary prevention and awareness campaign	4/17	JIS/Communications	In Progress
Continue to build out and explore public awareness activities (BHA, GOCI, MSDE)	4/17	JIS/Communications	In Progress
Schedule as series of information sessions with media outlets where each agency can share work regarding heroin and opioid related initiative (e.g. WBAL and MPTV).	4/17	JIS/Communications	In Progress
Assess and collate inventory of ready-to-use Heroin / Opioid-related communication material templates for immediate distribution as requested by local jurisdictions	4/17	JIS/Communications	In Progress

**7. Objective: Facilitate operational coordination among state agencies and partners working on heroin and opioid-related initiatives**

**Tasks:**

<b>Task</b>	<b>Deadline</b>	<b>Responsible Entity</b>	<b>Status</b>
Continue to engage local health departments on draft Response SOP and incorporate feedback into a final draft document for approval and implementation.	4/17	Health and Medical	In Progress (Ongoing)
Develop statewide OOC alert and response protocol for statewide coordinated action	4/17	Operations Section	In Progress
Continue conducting OIT Concept of Operations briefings to local jurisdictions.	4/17	Local Liaison Branch	In Progress (Ongoing)



Provide support and guidance to OIT Team Leaders and/or Emergency Managers.	4/17	Local Liaison Branch	In Progress (Ongoing)
Brief Local Public Health Officers on the OIT Concept of Operations and explain their role as OIT Senior Policy Group Chair.	4/17	Local Liaison Branch	Complete
Serve as the conduit for situational awareness and information sharing with the OITs and the local jurisdictions.	4/17	Local Liaison Branch	In Progress (Ongoing)
Survey 24 local school systems to highlight best practices and gaps in addressing the opioid epidemic	4/17	Education Branch	In Progress (Ongoing)
Complete a School Naloxone Administration Policy Development Frequently Asked Questions document for use by local school systems	4/17	Health and Medical Education	In Progress

**8. Objective: Reduce inappropriate or unnecessary opioid prescribing through education and awareness activities**

**Tasks:**

Task	Deadline	Responsible Entity	Status
Develop a strategy for convening academic deans of healthcare provider programs (e.g. medical schools, nursing schools) to discuss opportunities for inclusion of appropriate opioid prescribing within the existing curriculum. (in coordination with the Education Branch)	4/17	Health and Medical Education	In Progress
Review barriers to treatment/payment for treatment, to include determining the feasibility/appropriateness of a provider work group.	4/17	Health and Medical	In Progress
Refine strategy to engage and educate DHMH employees on opioid misuse/abuse awareness.	4/17	Health and Medical	In Progress
Continue to engage healthcare providers in opportunities for continuing education around appropriate opioid and Naloxone prescribing and dispensing.	4/17	Health and Medical	In Progress
Survey 42 Maryland colleges and universities on Naloxone administration policies and procedures and drug addiction prevention and intervention programs	4/17	Education	In Progress



**9. Objective: Synthesize heroin and opioid related programs to reduce duplication of effort**

**Tasks:**

<b>Task</b>	<b>Deadline</b>	<b>Responsible Entity</b>	<b>Status</b>
Develop inventory collection form to share with state agencies and local partners for ongoing updates related to Heroin and Opioid related programs.	4/17	Local Liaison Branch	In Progress (Ongoing)
Confirm inventory of heroin/opioid programs listed in the Inter-Agency Heroin and Opioid Coordinating Council's February 2016 report	4/17	Finance/Admin Section	In Progress
Provide inventory of current efforts, their stage of completion, and how many local jurisdictions are implementing resources to address Heroin & Opioid-related issues.	4/17	Social Services Branch	In Progress
Begin to synthesize submitted inventories into a format that promotes situational awareness among partners around heroin/opioid related initiatives.	4/17	Planning Section	In Progress
Synthesize submitted inventories into master document to be shared with resources section.	4/17	Finance/Admin Section	In Progress
Utilize inventories collected within respective branches to conduct preliminary gap analysis.	4/17	Operations Section	In Progress
Work with the Departmental POC's to generate budgeted and historic expenditure estimates for their heroin/opioid programs and services.	4/17	Finance/Admin Section	In Progress